



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application

Inventor(s): Steven J. Smith  
Appln. No.: 09/829,524  
Confirm. No.: 8436  
Filed: April 9, 2001  
Title: HIGH VOLUME ELECTRONIC MAIL  
PROCESSING SYSTEMS AND METHODS

PATENT APPLICATION

Art Unit: 2152  
Examiner:

Customer No. 23910

9/A  
DAB  
5-17-04

CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8

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April 29, 2004

Brenda J. Dolly  
Name: Brenda J. Dolly  
Signature Date: April 29, 2004

(Signature)

PRELIMINARY AMENDMENT

RECEIVED

MAY 06 2004

Technology Center 2100

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Please preliminarily amend the above-identified application, as follows:

**Amendments to the Specification** begin on page 2 of this paper.

**Remarks** begin on page 3 of this paper.